

Today, Medicare rebates do not cover the full cost of providing you with medical care. Medicare rebates were frozen for several years and have not kept pace with CPI increases. With rising costs, the Medicare rebate now covers less than half of the actual cost of providing high-quality medical care. The income from a consultation goes toward the running of the entire clinic and is not just to cover the doctor's fee. This includes reception and nurse wages, superannuation, utilities, medical consumables, insurance, registrations, maintenance, cleaning, payroll tax and accreditation fees.

In order for us to run a sustainable practice, all patients are charged a fee for their consultation. This fee varies based on time and complexity of the consultation. The table below explains the fees that our GPs will be charging from the 1/7/2025.

	Medicare Rebate	Concession/HCC/Children 5-17 years Rate		Private Rate		Commonwealth Senior Health Card	
		Total	Out of pocket	Total	Out of pocket	Total	Out of pocket
<b>Brief appt – 5 min booking</b>	\$20.50	\$40.50	\$20.00	\$41.50	\$21.00	\$41.50	\$21.00
<b>Standard appt – 15min booking</b>	\$43.90	\$76.90 + \$2.50* = <b>\$79.40</b>	\$33.00 + \$2.50* = <b>\$35.50</b>	\$104.75 + \$5.00* = <b>\$109.75</b>	\$60.85 + \$5.00* = <b>\$65.85</b>	\$82.90 + \$2.50* = <b>\$85.40</b>	\$39.00 + \$2.50* = <b>\$41.50</b>
<b>Long appt – 30 min booking</b>	\$84.90	\$132.40 + \$2.50* = <b>\$134.90</b>	\$47.50 + \$2.50* = <b>\$50.00</b>	\$172.75 + \$5.00* = <b>\$177.75</b>	\$87.85 + \$5.00* = <b>\$92.85</b>	\$139.90 + \$2.50* = <b>\$142.40</b>	\$55.00 + \$2.50* = <b>\$57.50</b>
<b>Prolonged appt 40-59 min</b>	\$125.10	\$175.64 + \$2.50* = <b>\$178.10</b>	\$50.50 + \$2.50* = <b>\$53.00</b>	\$215.15 + \$5.00* = <b>\$225.10</b>	\$105.00 + \$5.00* = <b>\$110.00</b>	\$188.60 + \$2.50* = <b>\$191.10</b>	\$63.50 + \$2.50* = <b>\$66.00</b>
<b>Hot docs Ref/Rx</b>	NA	<b>\$26.50</b>	NA	<b>\$26.50</b>	NA	<b>\$26.50</b>	NA
<b>Repeat Rx/Ref with appt.</b>			<b>Bulk billed</b>		<b>\$21.00</b>		
<b>Dressings</b>			<b>\$20.000</b>				

Please note that the total cost of the consultation includes an administration levy indicated by the \*. This administration levy is to cover the cost to the practice associated with payroll tax.

We will continue to directly bill Medicare for DVA Gold cards, **children 0 - 4 years** and Chronic Disease Management Plans with no out-of-pocket expense. Pensioners, **children 5 - 17 years** and Health Care Card holders are charged a reduced fee.

Telehealth and telephone services are billed at the same rate as face-to-face consultations due to the time it takes to provide the appropriate clinical care. Under Medicare rules, telehealth and telephone services can only be undertaken if you have had a face-to-face appointment in the surgery in the last 12 months.

Quick repeat prescriptions or referrals with appointments are bulk billed for pensioners, children 17 years and under and HCC holders. For all other patients, a repeat prescription or referral with an appointment will be charged at a discounted consultation rate, with a \$21.00 gap. Normal consult fees will be charged for any other requests in this consult, for all patients. For repeat prescriptions without an appointment, a fee of \$26.50 will apply for all patients and must be paid before the script is provided. No Medicare rebate is available for this service.

Bulk billing and reduced fees are not available on Saturdays as costs are higher on weekends.

Payment of fees is required in full on the day of consultation and can be made by Cash, EFTPOS and Credit Card. The Practice has facilities to enable immediate refund of Medicare Rebates.

The decision to increase fees has not been made lightly and we thank you for your loyalty to our practice and team. We have actively campaigned governments for higher Medicare rebates and to raise awareness of this issue. Please speak to your local federal MP to raise your concerns that Medicare rebates have not kept up with inflation. Any questions or queries you have in relation to our fees should be directed to our Business Manager.